



Dezinsekcija d.o.o.[®]

SANITARNA ZAŠTITA ČOVJEKOVE OKOLINE

Brajšina 13; p.p. 291, 51001 RIJEKA, Hrvatska
Tel: + 385 (0)51 506-920, fax: + 385 (0)51 512-769
OIB: 75145286506
e-mail: info@dezinskcija.hr

PRIVACY POLICY

Notice on the processing of personal data via this website

The General Data Protection Regulation (GDPR) has set high standards for the protection of personal data. By respecting these requirements and applying recommended security standards and best practices, this Privacy Policy provides information about the collection and processing of personal data through this website, as well as about processing activities based on our legitimate interest. For any additional information, please contact us using the contact details below.

DATA CONTROLLER

DEZINSEKCIJA, d.o.o. za sanitarnu zaštitu čovjekove okoline

Main office: Brajšina 13, Rijeka

OIB: 75145286506

Phone: + 385 (0)51 506-920

E-mail: info@dezinskcija.hr

DATA PROTECTION OFFICER (DPO)

Contact: gdpr@dezinskcija.hr

INFORMATION ABOUT THE DATA BEING PROCESSED

Purpose of collecting personal data

Personal data may be collected through this website for the following purposes::

- to respond to submitted inquiries

Categories of personal data

The following categories of personal data may be collected through this website:

- basic identification and contact data;
- other data you provide to us through messages

Legal basis for the processing of personal data

This website uses the following legal bases for the collection and processing of personal data:

1. Performance of a contract or service: Data is processed to provide the requested service or to respond to your request before providing the requested service
2. Legitimate interests: Data is processed based on our legitimate interests or the interest of third parties, except where such interests are overridden by the interest, rights and freedoms of the subject (e.g. video surveillance)).

object to such processing. However, please note that the processing may not be restricted or suspended where there are compelling legitimate grounds for the processing which override the interests, rights, and freedoms of the data subject, or where such processing is necessary for the establishment, exercise, or defense of legal claims. The processing activities we carry out on the basis of legitimate interest are as follows:

VIDEO SURVEILLANCE

Data that may be processed: video recordings

The purpose of video surveillance processing is the protection of persons and property. Video recordings are retained for up to 30 days, and in the event of an incident, for up to 6 months. A longer retention period is also possible where the recordings are required as evidence in judicial, administrative, arbitration, or other proceedings. Other recipients of video recordings may include competent authorities upon request, if necessary for official proceedings.

RECIPIENTS OF PERSONAL DATA

Collected personal data may be shared with providers of information and communication technology solutions and services acting as our data processors.

Such processors provide reasonable guarantees and have implemented appropriate technical and organizational protection measures to ensure an adequate level of data protection and compliance with the requirements of the General Data Protection Regulation. An agreement/contract on the processing of personal data has been concluded with such processors pursuant to Commission Implementing Decision (EU) 2021/915 on standard contractual clauses between controllers and processors, as a special part of the contract. The aforementioned agreement/contract prescribes in detail the handling of personal data; therefore, such processors are not authorized to process personal data without our instructions or to transfer them to third parties.

Personal data is not transferred to third parties for direct marketing purposes.

DATA RETENTION PERIOD

We consider it important to ensure transparent and responsible handling of our users' personal data. Personal data is retained only for as long as necessary in relation to the purpose of processing, or until the expiry of the statutory retention periods, after which it is permanently deleted from our systems, unless another legal basis exists for its further retention. Where processing is based on legitimate interest, such processing is carried out for as long as such interest exists, until the user restricts or fully objects to the processing, or unsubscribes from the recipient list (newsletter). Data processed on the basis of consent is retained until the purpose of the processing has been fulfilled or until you withdraw your consent.

SECURITY OF PERSONAL DATA PROCESSING

We collect and process personal data in accordance with the General Data Protection Regulation (GDPR) in a manner that ensures an appropriate level of security and confidentiality in their processing. Our objective is to enable the effective application of data protection principles, reduce the amount of data processed, limit the scope of processing and

storage period, and ensure data availability. For this purpose, we have implemented appropriate technical and organizational security measures to ensure a level of security appropriate to the risks posed by the processing activities and the nature of the personal data being protected. When implementing these measures, we have particularly taken into account their characteristics and costs in order to achieve an optimal balance between data protection and practical applicability.

We regularly re-examine all processing activities that may pose a risk to the rights and freedoms of individuals. Appropriate safety measures have been implemented to ensure that personal data is protected against accidental or unlawful destruction, accidental loss, alteration, unauthorized disclosure, or access. We pay particular attention to the protection of data when personal data is transmitted over a network and to preventing any unlawful forms of processing.

EXERCISING YOUR RIGHTS

Right of Access

At any time, you may request confirmation as to whether your personal data is being processed, as well as detailed information regarding such processing, in particular the purpose of the processing, the type/categories of personal data being processed, including access to your personal data, the recipients or categories of recipients, and the envisaged period for which the personal data will be stored.

Right to Rectification

We ensure your right to rectification, and you may obtain without delay the correction of inaccurate personal data and the completion of incomplete personal data.

Right to Erasure

You have the right to request the erasure of your personal data. Where such a request is justified and where we are not legally obliged to retain the data, the data will be erased without undue delay.

Right to restrict processing

You have the right to request the restriction of the processing of your personal data in the cases provided for by the General Data Protection Regulation. In particular, we emphasize that you may restrict the processing of personal data based on legitimate interest as the legal basis for processing.

Right to object

You have the right to object to the processing of your personal data in all cases provided for by the General Data Protection Regulation. In particular, we emphasize that you may object to processing activities based on legitimate interest as the legal basis for processing and request that such processing be restricted or completely prohibited.

Right to file a complaint

If you believe that the processing of your personal data has resulted in a violation of your personal data rights or a breach of the provisions of the General Data Protection Regulation, you may file a complaint with the supervisory authority, the Croatian Personal Data Protection Agency from Zagreb, Ulica Metela Ožegovića 16.

Right to file a complaint

If you believe that the processing of your personal data has resulted in a violation of your personal data rights or a breach of the provisions of the General Data Protection Regulation, you may file a complaint with the supervisory authority, the Croatian Personal Data Protection Agency from Zagreb, Ulica Metela Ožegovića 16.

CONTACT INFORMATION

For additional information regarding the processing of personal data or the exercise of your rights, feel free contact us via the Data Protection Officer or other available communication channels. Your request will be processed within 30 days from the moment you are successfully identified. We will provide our response in the usual electronic form, unless you explicitly request otherwise.

OTHER INFORMATION

This Privacy Policy is regularly reviewed, updated, and amended to always reflect the actual state of the collection and processing of personal data through this website. Please check these updates regularly in order to stay fully informed about our privacy practices and data processing practices. In the event of changes that may affect your rights as a data subject or significantly alter the previous information notice on data processing, particularly if there is a change in the purposes of processing, data disclosure, or transfer to third countries, a notice of such changes will be displayed in a pop-up window upon visiting this website.

Last updated: April 2026

Member of the Management Board:



Mirna Dujmović Cerovac, dipl.oec.

